



THE MSB WEBSITE

We are excited to inform you that www.msb.org.au is undergoing a facelift. The goal is to create a website that is easier to navigate and easier to locate clear and updated information. The MSB looks forward to launching the new website mid-year.

NEW RESOURCES FOR OUR MEMBERS

Part of the website revamp will involve the creation of resources for training organisations and RMABs to share with new mediators. Our goal is to create straightforward documents that explain the accreditation process, and the requirements for reaccreditation.



After listening to feedback from our member organisations we are also keen to provide resources that assist RMABs and mediators to explain the benefits of the National Mediator Accreditation System. To this effect we are working on:

- Information sheets that answer the questions:
 - Why become a Nationally Accredited Mediator?
 - Why insist upon your mediator being Nationally Accredited?
- A Certification Trademark for use by RMABs and Nationally Accredited Mediators.

BENCHMARKING BEST PRACTICE

The NMAS is now well established, with over 3000 mediators listed on the National Register. It is more important than ever to inspire and maintain consumer confidence in the NMAS.

The MSB are currently in the process of updating our RMAB application and renewal requirements to ensure consistency. We will be sharing this with you shortly.

The MSB is also very interested in understanding and supporting consistency in mediation training. We look forward to engaging with our training member organisations over the coming months to achieve this.



OUR PURPOSE AND PLACE IN AUSTRALIAN ADR

The MSB sees the role of the National Mediator Accreditation System as an evolving one. Our role as a Board requires us to be responsive to the evolution of ADR in Australia. We remain conscious of the significance of what we stand for, in particular our focus on mediator qualifications rather than the broader mediation debate.

The Board recognises that there is quality work being done in this latter area that helps inform our purpose. We are grateful for the work that a number of bodies are doing in order

COMMUNICATION INITIATIVES

The current Board is keen to increase and improve our communication with members. This includes regular updates such as this newsletter, and increased meeting and other information sharing opportunities. We will be in contact with various ADR organisations, users and other interested parties over the coming months in order to achieve this. We are also interested in facilitating discussion forums on topics that flow on from implementation of the NMAS. If you would like to host an event, arrange a meeting or suggest a topic for discussion we would value hearing

to assist the development of ADR in Australia. from you. Please email coordinator@msb.org.au

WE WELCOME YOUR FEEDBACK:

We recognise that the NMAS has been established as a devolved system, with minimal intervention from us in the performance of your role within that system.

However, we want to balance that with offering the right amount of information and support for you to fulfill your role and obligations in training and accrediting mediators.

We would be grateful to hear from you in answer to the following:

How can we best support you to achieve your role within the National Mediator Accreditation System?

Feedback can be sent to: coordinator@msb.org.au

You are also welcome to start a conversation with any of our directors:

Mark Hebblewhite (MSB Chair) - VIC
Andrew Bickerdike (MSB Deputy Chair) - VIC
Bianca Keys (MSB Hon Secretary) - NSW
Philip Argy (MSB Hon Treasurer) - NSW
Ippei Okazaki - NT & SA
Linda Kochanski – QLD
Doug Murphy – QLD
Greg Rooney – SA
Jill Howieson - WA



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